Holland Distributing

935 Interstate Ridge Drive, Suite B - Gainesville, Georgia 30501

(770) 534 - 9429 - www.hollanddistributing.com

FAX 1.866.664.3775
Sales@hollanddistributing.com

Date: _____

WARRANTY / RETURN POLICY / CREDIT ISSUED
NO RA Required (understand terms)

Warranty and/or defective goods are subject to the terms of the manufacturer's warranty, not that of Holland Distributing. Furthermore, Holland Distributing shall not be responsible for the cost of removal, installation, or incidental charges incurred as a result of a parts alleged failure or non-fit application. Holland Distributing responsibility is limited to credit or replacement of the defective item.

KEEP A COPY OF THIS FORM FOR FUTURE USE

Instructions:

As a partner in your business we have attempted to make warranty returns as simple as possible. Warranty is a liability to all parties and specific guidelines below must be followed for an effective program.

1) **Complete** all information on this form and place this form inside the box returned.
2) Manufacturer / Model / Defect / Serial Number must be filled in complete.
3) All merchandise must be returned complete. Any merchandise received incomplete is subject to a chargeback.
4) ALL returns must be adequately packed to protect from shipping damage.
5) ALL returns must be shipped "Freight Prepaid" NO EXCEPTIONS
6) Return to: **Holland Distributing, Attn: Returns; 935 Interstate Ridge Drive, Suite B, Gainesville, GA 30501**
7) When defective items are received and have met the above instructions, a **CREDIT** memo will be issued.
8) **CREDIT** memo will be e-mailed to address supplied (fill in on form)
9) **CREDIT** will be applied towards your account and can be deducted from your next purchase (NO CASH REFUNDS)
10) A record of account / model / serial number will be kept on file when sent to the manufacturer. If your return item is returned by the manufacturer to Holland Distributing as a rejected claim, the item will be returned to you freight collect. This includes manufacturer rejection due to out of warranty / no problem found / damaged (including install) or other.
11) Any reject from manufacturer or charges incurred (missing parts etc.) become your responsibility. If such does occur an invoice will be issued on your account including a copy supplied of the charges from the manufacturer.

THIS IS NOT THE FORM TO USE FOR NEW GOOD RETURN

Dealer: _____ Address: _____

City / State / Zip: _____ Phone #: _____

Fax #: _____

Completed By: _____ E-Mail: _____

Manufacturer	Model #	Serial #	Nature of Defect	For HD Use Only QTY Rec'd

I have read and understand above warranty terms. I am requesting CREDIT / warranty replacement and I agree to above conditions.

Authorized Signature: _____

YOU MUST INCLUDE A COPY OF THIS FORM WITH YOUR RETURN